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**PATENT NUMBER and
ISSUE DATE**

U.S. UTILITY Patent Application

APPL NUM	FILING DATE	CLASS	SUBCLASS	GAU	EXAMINER
10051733	01/15/2002	379	26504	2645	HOO SAIN

**APPLICANTS: Uppaluru Prem; Sundaram Mukesh;

266.01

**CONTINUING DATA VERIFIED: Yes *AM*
 THIS APPLICATION IS A CON OF 09/433,640 11/03/1999
 WHICH IS A DIV OF 09/249,395 02/12/1999 PAT 6,011,844
 WHICH CLAIMS BENEFIT OF 60/090,091 06/19/1998

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** FOREIGN APPLICATIONS VERIFIED: None *AM*

PG-PUB	DO NOT PUBLISH <input type="checkbox"/>	RESCIND <input type="checkbox"/>	
Foreign priority claimed 35 USC 119 conditions met		<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	ATTORNEY DOCKET NO 003924.P001DC
Verified and Acknowledged Examiners's initials			
TITLE : Point-of-presence call center management system			
U.S. DEPT. OF COMM /PAT & TM-PTO-436L (Rev. 12-94)			

NOTICE OF ALLOWANCE MAILED		Assistant Examiner	CLAIMS ALLOWED	
			Total Claims	Print Claim for O.G
ISSUE FEE		Primary Examiner	DRAWING	
Amount Due	Date Paid		Sheets Drwg.	Fig. Drwg.
TERMINAL DISCLAIMER		PREPARED FOR ISSUE		
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